Improvements and Fixes - February 2026

Improvements

Editor

- We improved the keyword search functionality to deliver more accurate and relevant results when searching for content in the Editor.
- We made an improvement so that looped Tasks now include a cooldown period after completion, preventing duplicate events from being sent repeatedly.
- We removed the Alert column from the Tasks and Tags views in the Editor to reduce visual clutter and simplify the interface.

Fixes

Portal

- We fixed an issue where Managers were unable to access the Editor when API authentication was enabled for their account.
- We fixed an issue where company settings could not be updated in the Portal.
- We fixed an issue where Moderators with access to a specific property were unable to access Portal pages as expected.
- We fixed an issue where Moderators were unable to access the Segments page.
- We fixed an issue where Moderators were unable to download all survey results.
- We fixed a minor display issue on the Guide Analytics page list.
- We fixed an issue where segment creation and validation were failing when a filter value was set to zero.

Editor

- We fixed an issue where the Editor would crash when starting a Guide Preview for a language that had not been detected.
- We fixed an issue where the title input field in the Editor was broken and could not be edited as expected.
- We fixed an issue where Userlane would disappear after canceling a recording and refreshing the page.
- We fixed multiple issues related to auto-translation: translations were failing or being overwritten with incorrect language versions for some customers.

Assistant

- We fixed an issue where the Assistant was opening unexpectedly on clicks in the underlying application.
- We fixed an issue where images in the Assistant were not loading for customers on the US server.
- We fixed an issue where Tooltips were not all appearing on a page when navigating to it.
- We fixed an issue where content creators needed to add multiple user IDs and perform a hard refresh before Tooltips for a specific segment became visible.
- We fixed an issue where the AI Assistant was opening the Guides menu instead of returning to the conversational chat after a Guide was exited before completion.
- We fixed an issue where the Assistant was not showing on the Userlane Portal for some customers.
- We fixed an issue where user attributes were not being listed in the bootstrap as expected.
- We fixed an issue where the left-click automation action was not working correctly for some customer applications.

- We fixed issues related to region settings not being correctly applied when switching between supported regions, ensuring the correct default region is used.

Other

- We fixed multiple backend stability issues, including errors related to user authentication session handling, foreign key constraint violations, and internal server errors that were impacting reliability.
- We fixed an issue where removing a company Manager was returning a broken response.
- We fixed an issue with user verification logic to ensure the process completes correctly.
- We fixed an issue where JWT-based access to user invitation endpoints was being incorrectly blocked.
- We fixed an issue where segments were intermittently returning a 409 conflict error.