

Improvements and Fixes - January 2026

Last Modified on 11.03.2026

Improvements

Assistant

- We improved the AI Assistant by adding additional event parameters, including language classification, to improve analytics and tracking of user interactions.
- We updated the AI Assistant to use the customer's avatar for a more personalized and consistent experience.

Other

- We completed backend authentication improvements to finalize the auth-py implementation, improving security and stability across services.

Fixes

Portal

- We fixed an issue where user segments were not working as expected for certain customers.
- We fixed an issue where Guide lists were not loading correctly in Content Analytics for some customers.
- We fixed an issue where CSV downloads were not possible when the list was filtered by name.
- We fixed an issue where segment analysis was not working correctly for a specific user property.

Editor

- We fixed an issue where the Editor would crash when interacting with Tasks.
- We fixed an issue where elements could not be recorded in the Editor without performing a hard refresh of the page.
- We fixed an issue where the step selector frame would shift position when used inside an iFrame.
- We fixed an issue where adding a "+" character would break Specific Value steps.
- We fixed incorrect text in the AI Assistant interface.

Assistant

- We fixed an issue where content and authentication popups were not displaying correctly for some customers.
- We fixed an issue where disabling a URL in the Portal did not correctly prevent Userlane from injecting on that URL.

Other

- We fixed an issue where additional users were incorrectly created following a user migration, resulting in duplicate or incorrect user records.
 - We fixed an issue where the identify endpoint was sending the new public ID as an integer instead of a string, which could affect user identification in certain integrations.
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