Fixes and Improvements - March

Last Modified on 03.04.2024

Portal improvements

UX/UI

- We implemented a new date range picker in both the HEART and Content Analytics pages as well as the Survey and NPS builder pages. The new date picker offers a cleaner and improved experience when selecting date ranges in the Userlane Portal.

Technical improvements

- We improved how the 'Guides started over time' graph on the Guide's Performance page is calculated so that archived Guides are not included and the graph total matches the 'All Guides' table.

Editor improvements

Performance & Stability

- We now offer content creators the possibility to use CTRL to (un)pause the Recording mode. For more information, please contact your Customer Success Manager.

Fixes

Portal

- We fixed an issue where the BypassSSO setting was not consistently shown as set for Admins as expected.

- We fixed an issue where the self-hosting download was not available for self-hosting customers.

Other

- We fixed an issue that prevented the Guide from starting automatically when opened through a direct link.

- Fixed a problem ensuring moderators now reliably receive email notifications about any errors identified in Guides.

- Strengthened protection against Server-Side Request Forgery (SSRF) attacks in our HelpDesk integration, implementing stricter controls to safeguard internal services.