Fixes and Improvements - August

Last Modified on 01.09.2023

Portal improvements

Customization & Design

- Our loading states in the Portal have been improved and are more consistent now. You will notice all of them have nicely rounded corners and a smoother transition to the loaded state.

- When navigating the Portal, you will now automatically be scrolled to the top of the page, instead of having to scroll up every time you go to a new page or subpage.

- We have improved the UI in the “add users” flow.

- We have updated the API token page and modal.

- The navigation sidebar has new labels and icons, and will initially be expanded. Your choice to leave it expanded or collapsed will be stored.

Scalability & Performance

- When a Guide is published, the Delete button is disabled now.
- Analytics graphs are now more performant and re-render only when the actual data is changed.
- The design system tables used on analytics pages and most of the Portal are now much more performant. You will no longer have to wait for a long time after setting the page size to 100 or more rows.

Technical improvements

- We reduced the idle session timeout to 12 hours from the previous value of 30 days to increase the security for Portal sessions.

Other

- We have introduced a feature that, if enabled, redirects invited Edge users to the Chrome Web Store for the Userlane Browser Extension installation.

Editor improvements

Stability

- The recording mode now always starts in the default language set in the Userlane Portal.

- When a Guide is published, the Delete button is disabled.

- When a Tooltip is published, the Delete button is disabled.

- We fixed an issue causing the Delete modal not to pop up when trying to delete a non-selected step.

- The Editor now shows the Unpublish button if a Guide is published.

Fixes

Portal

- The Announcement builder will now show the correct "Live since" date, while previously it would show
- The Announcement builder will now show the correct "Live since" date, while previously it would show the date the announcement was published.

- We fixed an issue where you couldn’t unpublish the NPS Survey from the messages table.

**Editor**

- We fixed an issue causing the "In progress" message to still be shown even after the auto-translation process was completed.

- We fixed an issue causing auto-translation to skip certain languages during the translation process.

- We fixed a specific scenario causing the Editor to disappear once the recording was started.

- We provided additional fixes to better support element recording inside Cross-Origin iFrames.

- We fixed an issue causing the cross button to not be aligned with the assistant if the latter was located on the top of the screen.

- We fixed an issue causing the links not to be visible if the assistant was on the top of the screen.

- We fixed an issue causing the Editor to close when changing the language.

- We fixed an issue causing the subselector not to work for elements located outside ShadowDOMs and iFrames.

- We fixed an issue causing classes not to work with the subselector and content selector when manually refining the selector.

- We fixed an issue causing a Hint to close after moving the cursor away from the selected element.