

Release Note - Process automation via Guides

Last Modified on 17.08.2023

Release Demo

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What's new

Some processes require a lot of steps by the user that have no deeper purpose other than navigating to the correct place in the application or entering the same information repeatedly. To reduce the effort for your users, Userlane can now perform repetitive actions.

Managers can now automate individual and sequences of steps in Guides, making the process learning experience more efficient.

Step automation is supported in the following step types:

- Left click
- Left mouse button down
- Specific value

Automate step

Automating steps can reduce effort for your users by performing repetitive actions.

When performing step automatically:

- Delay and show the step to the user
Recommended for visual guidance.
- Accelerate steps
Recommended for faster navigation.

How to do this

Start Editor > Access a step supporting automation -> Click on the automation icon next to the step type, and choose the preferred automation method.

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i Please delete the browser cache if you do not see the new functionality in the Editor.