

Release Note - URL parameters in HEART

Last Modified on 06.02.2024

What is new

We are excited to announce the latest improvement to our analytics. The HEART analytics displayed application URLs by removing everything after the "?" character, commonly known as parameters. This made it easier to see the URLs in a clean way.

However, in certain applications, the parameter section of the URL contains essential information about your application. We have implemented a solution to display the parameter part in these specific cases while keeping the URLs clean where they are not needed. This should improve your URL display so that you can know which parts of your application are being used.

Please be aware that not all scenarios may be covered. We encourage you to provide us with feedback and inform us of any aspects we might have overlooked.

How to find it

To find this URL table, just visit Adoption or Engagement section of your HEART.

- HEART analytics > Adoption > Table "Pages your users visited"
- HEART analytics > Engagement > Table "Time spent per page"



Page	Visits	Users	Percentage of users
test.net/main?opportunities	112,189	1,651	96%
test.net/main?tasks	15,000	92	5%
test.net/main?opportunities-12356	15,522	32	2%
test.net/main?opportunities-98999	660	16	1%
test.net/main?tasks-my-list	498	13	1%
test.net/main?tasks-all-lists	540	8	0%
test.net/main?tasks-all-lists-sorted	20	1	0%

i This change is released and will take effect on the URLs from this moment onward. We plan to improve the historic data as well, which will happen in the second half of the August.

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