Release Note - NPS AI insights

Last Modified on 12.01.2024

What is new

Your browser does not support HTML5 video.

Your NPS analytics now has AI insights. Our intention was to offer you a short and quick overview of the user sentiment. This enables you to quickly understand and identify areas that require attention, without the necessity of reading through every comment.

How to find it

Heart > Happiness (NPS) page

lappiness (NPS)				💋 START A GUIDE 📕 HELP DOG
📩 Last 3 months	~ + ADD FIL	TER		
	Your NPS is great			NPS insights
47	Users reached	Responses 73	Response rate	Commenters generally had a positive sentiment towards Salesforce, with frequent comments how it can help them every day, and how they love the Tasks feature. Some commenters had difficulty understanding the tool.

 ${f i}$ The insight might slightly differ when you refresh the page.

