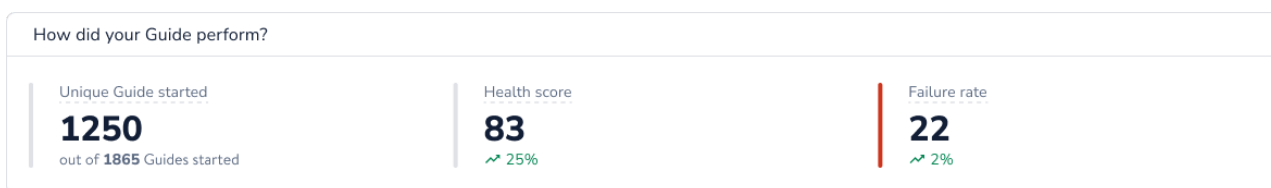


# Release Note - Understand your Guides' performance with a new metric: failure rate

21 December 2022

## What's New

We have added a new metric that is called Failure rate and you will find it in your [step details](#) report for you to prioritize better what needs to be fixed within your Guides.



In case you deal with multiple steps errors, we understand that it could be hard to prioritize what error to fix first. We wanted to provide you with some valuable information metrics to assist you with prioritization and for that reason, we created the failure rate metric. As well as, you can check per step how many users left the Guide due to an error.

□ **Failure rate:** It's the percentage of users that leave a Guide because of an error, in ratio to all users that started the Guide.