

# Release Note - NPS

18 October 2022

## What's New

NPS stands for **Net Promoter Score**, a metric used in customer experience. NPS measures the loyalty of your users and how likely they are to recommend your application to other users.

Now you can measure your NPS with Userlane added to where your users are - inside your application. Userlane now provides you with the tool to **set up** and **automate** your NPS and your users can choose a range from 0-10.

**How likely are you to recommend [Application] to your friends or colleagues?**

Not likely Extremely likely

0 1 2 3 4 5 6 7 8 9 10

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Check out [this article](#) to learn more about NPS and how to set up NPS with Userlane. As well as our best practices [article](#).

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