Release Note - NPS

18 October 2022

What's New

NPS stands for Net Promoter Score, a metric used in customer experience. NPS measures the loyalty of your users and how likely they are to recommend your application to other users.

Now you can measure your NPS with Userlane added to where your users are - inside your application. Userlane now provides you with the tool to set up and automate your NPS and your users can choose a range from 0-10.

Check out this article to learn more about NPS and how to set up NPS with Userlane. As well as our best practices article.