

# Release note - Integrations page

29 September 2021

## What's new

Your Userlane solution can now be integrated with your organization's knowledge base or collaboration tool, making its content more discoverable and easier to access. Simply set up the integration, then enable the connection for the Search feature of the Userlane Assistant.

## Where to find it

We have introduced a new *Integrations* page to the Portal under **Account > Global Settings**:

### GLOBAL SETTINGS

Applications

**Integrations**

Team

Users

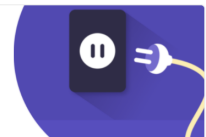
Attributes

Processes

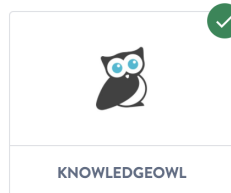
## Integrations

### What are integrations?

Integrations allow you to extend Userlane functionality by connecting to multiple third-party applications.



## Connected integrations



Userlane help documentation

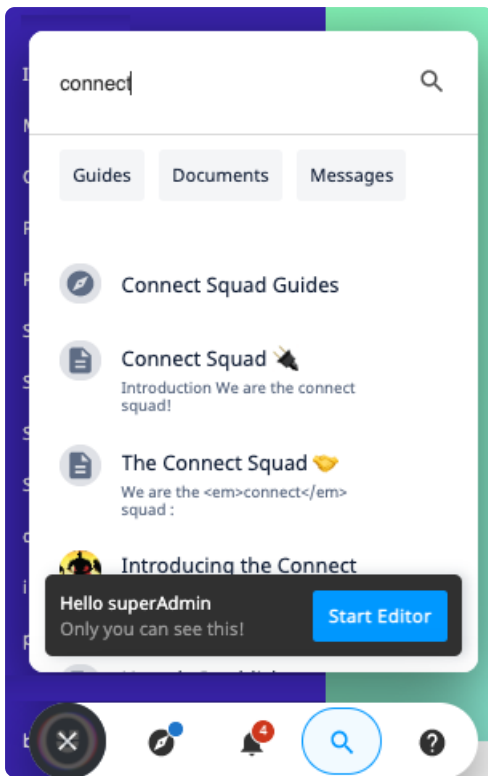
## Available integrations

### Knowledge bases

This type of integration allows your users to see search results from a knowledge base directly in the Assistant Search. After connecting, you still have to activate it for each application in [Customize/Search](#). If Search isn't enabled for your Application, please [contact us](#).

**i** If you have an existing Userlane account (activated prior to August 6, 2021), you first need to contact your Userlane Customer Success Manager to enable your access to the integration feature.

## Assistant search results for an enabled connection



If you have not already enabled the Search feature for your users, you can learn more about its benefits in our [Search through the Userlane Assistant](#) article.

## Supported platforms

Confluence (Since August 6, 2021)

Zendesk (coming soon)

Don't see your platform here? We are committed to supporting integrations with your favorite enterprise systems. If you would like to see yours featured in our ambitious roadmap, [let us know!](#)

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