

# Page segmentation

Learn how you can provide context-based help for your users by using page segmentation.

Page segmentation enables you to show specific Guides only on specific URLs. You don't need to implement any code.

⇒ Start this Guide to learn how to create page segments.

## Use these 3 steps

1. Create a page segmentation concept.
2. Create the page segments.
3. Apply the segments to your Guides

## 1. Create a page segmentation concept

Use these questions to create a concept:

- Does the URL structure of your application have unique text on different sections?
- Which Guides show content that is only needed in a specific section?
- Which Guides need to be accessible everywhere in the software?
- Which processes have a generic part and additionally specific elements that need some further explanation?

## 2. Create the page segments

⇒ Start this Guide to create a page segment.

### Good to know

- You can add any patterns (*path, parameters, fragments, etc.*) of the URL after the domain.



- You can't use the domain or subdomain
- Simply copy a unique part of the URL
- You can add more than one part of a URL

## Example

This is the URL: `https://family.userlane.com/app/12345/users/list/users?filters=.`

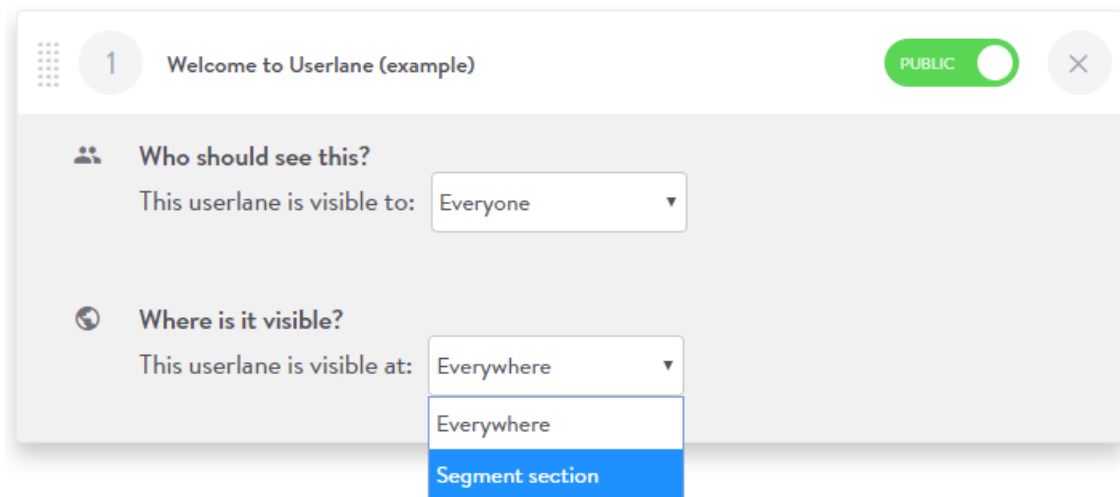
We want to filter the *Segment* section. That's why we copy & paste one part of this URL that is unique to the *Segment* section: `users/list`.

## Advanced cases

When you have varying parts in a URL that are between 2 unique parts: You can use Asterisks (\*) for the varying part in a URL (`app/*/users/list`). This is only necessary if you really need both of the unique parts.

## 3. Apply the segments to your Guides

⇒ Start this [Guide](#) to apply page segments to your Guides.



## Considerations

Page Segments applied for a whole chapter will affect every Guide within this chapter.

- If you apply another page segment for a Guide within this chapter, the chapter and Guide segment will be connected with a logical AND for this Guide.
- A chapter will not be visible on general pages anymore if all the Guides within it are only visible on specific pages.
- The icon in the Userlane Assistant (showing the number of Guides uncompleted in a chapter) varies depending on the active page segmentation. It shows the number of uncompleted Guides in the first uncompleted chapter.
- Segments that are in usage can't be deleted. If you want to delete a page segment you need to remove the applied segmentation first.
- You can also apply a page segment to the whole assistant, to only show it eg. on your main page. Apply this setting in the *Customize* → *Behavior* section.

