

# Implementation Options Overview

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This article outlines the different possibilities that exist to implement Userlane into your IT landscape or a specific application.

## Userlane Browser Extension

Why use it

Implementing Userlane through the Userlane Browser Extension represents a scalable and secure way of making content available to a large audience while benefitting from Userlane's Analytics features. No access to the source code of the underlying application is required.

There are two different scenarios when choosing the Browser Extension as your preferred implementation option:

- **Seamless Rollout**

Why use it

The roll out of the Userlane Browser Extension including automatic user authentication via Single Sign On (SSO) ensures that Userlane is silently and seamlessly rolled out to all end users, so that no additional manual action is needed to easily access content. By choosing this implementation method, Userlane is easily scalable within your organization. SSO is a secure way to authenticate your users and additionally allows to add user attributes for more sophisticated targeting and greater insights into analytics.

This implementation option is recommended for a full-scale roll out to all end users.

### Requirements

- Configuration of SSO
- Central rollout of the Userlane Browser Extension
- **Firefox:** 109 and above, **Chrome:** 88 and above, **Edge:** 88 and above.

- **Manual User Invitation via Email**

Why use it

If a seamless central rollout of the Browser Extension is not an option, it is possible to upload a specific amount of users manually to the Userlane Portal. This will trigger an invitation email and the users will be required to follow an installation process for the Browser Extension individually.

The manual user invitation process is recommended for small user groups and testing purposes, not for full-scale roll outs.

## Requirement

- **Firefox:** 109 and above, **Chrome:** 88 and above, **Edge:** 88 and above.

## Userlane Snippet

### Why use it

If you have access to the application's source code, the Userlane snippet can be inserted. Userlane will be loaded and accessible as soon as the application is opened by the end user independently from the browser.

### ☐ Good to know

The manually installed browser extension can still be used in the early stages to build and test your first Guides. Userlane will be shown in the application independent of the browser. Check this [article](#) to see how to import users to use the browser extension for testing.

## Requirements

- Ability to deploy custom JavaScript in the application
- The application only works with one domain
- **Edge:** 79 and above, **Firefox:** 60 and above, **Chrome:** 70 and above, **Safari:** 12 and above.

⚠ Please note that [App Discovery](#) does not work for a Snippet implementation.

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